

 <p>The College of Naturopaths of Ontario</p>	Policy Type GOVERNANCE PROCESS	COUNCIL POLICIES
	Title Council Communication	Policy No. GP09.03
		Page No. 1

Communication within the Council shall be open, honest and transparent and shall foster an environment of open exchange of information and knowledge while respecting the Role of the Council, the Role of the Council Chair, the delegation of authority to the Chief Executive Officer (CEO) and the Executive Limitations and Council-CEO Linkage Policies.

Accordingly,

- 1 Council members are encouraged to communicate within the Council on a regular and open basis by way of mail, e-mail and telephone communications.
- 2 Council members shall be encouraged to seek information from the Council Chair as the Chief Elected Officer and CEO as the Chief Staff Officer; however, they shall wherever possible refrain from individually disputing the actions of either the Council Chair or CEO outside of the procedures of the Council.
- 3 As communication is integral to the on-going development of the organization, Council members shall endeavour to seek information and guidance from the individual responsible based on the following guideline:

Ref.	Issue:	Communicate with the:
a)	Executive Limitations (EL) Policies and issues arising from or about them.	Council Chair.
b)	Council-CEO Linkage Policies (CCL) or issues arising from them.	Council Chair.
c)	Governance Process (GP) policies or issues arising from them.	Council Chair, with copy to CEO.
d)	Ends and Ends Priorities policies or issues arising from them.	Council Chair, with copy to CEO.
e)	Requests for information about existing policy or position statements.	CEO.
f)	Questioning of existing policy or positions statements, suggestions for changes or reconsideration.	Council Chair, with copy to CEO.
g)	Information regarding existing planning priorities.	CEO.
h)	Adding to, questioning, or altering planning priorities.	Council Chair, with copy to CEO.
i)	Conflict, whether between Council members, Council members and Registrants, Registrants and the CEO.	Council Chair.
j)	Information regarding operational programs and activities.	CEO.
k)	Information or questions regarding the statutory or Council Committees	Chair of Committee, with copy to Council Chair.
l)	Other matters	Council Chair.

DATE APPROVED	DATE LAST REVISED
July 30, 2013	January 28, 2026

 <p>The College of Naturopaths of Ontario</p>	Policy Type	COUNCIL POLICIES
	GOVERNANCE PROCESS	
	Title	Policy No. GP09.03
	Council Communication	Page No. 2

- 4 Council members will often become a focal point for Registrants who have concerns about the Organization or activities of the CEO. This is normal; however, in the interests of all parties to such complaints, all Council members should refer these to the Council Chair who will activate the Council's protocol for information gathering, evaluation and resolution of the matter, i.e. GP10 (Conflict Resolution).

DATE APPROVED	DATE LAST REVISED
July 30, 2013	January 28, 2026