*With respect to interactions with Registrants, the Chief Executive Officer (CEO) shall not cause or allow conditions, procedures, or decisions that are unsafe, undignified, unnecessarily intrusive, fail to provide appropriate confidentiality or privacy or that are not in compliance with the Regulated Health Professions Act, 1991 or the College Regulations.*

Accordingly, the CEO shall not fail to do any of the following.

1 Ensure that Registrants reasonable requests or concerns raised are responded to in a timely manner.

2 Use methods of collecting, reviewing, transmitting or storing information that protect against improper access to the information elicited.

3 Provide a mechanism for the regular communication of College and Council business to Registrants.

4 Take reasonable steps to communicate individual rights under the RHPA and College Regulations to current, potential and past Registrants.

5 Inform and educate Registrants about their professional responsibilities and the consequences of non-compliance.

6 Ensure conditions exist that allow reasonable access to the College by people who require accommodation(s).