

 The College of Naturopaths of Ontario	Policy Type	COUNCIL POLICIES
	EXECUTIVE LIMITATIONS	
	Title	Policy No.
	Treatment of the Public	EL16.02
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The Chief Executive Officer (CEO) shall not fail to treat the public in accordance with the provisions of the Regulated Health Professions Act, 1991 (RHPA) and other relevant legislation.

Accordingly the CEO shall not fail to perform the following duties and responsibilities.

- 1 Comply with the Access for Ontarians with Disabilities Act and its regulations.
- 2 Provide for a reasonable level of privacy for the public to conduct their business with the College of Naturopaths of Ontario.
- 3 Provide appropriate support to the public through the complaints and discipline process.
- 4 Ensure that the process to deal with complaints relating to sexual abuse is sensitive to the complainant's emotional needs.
- 5 Ensure the College takes reasonable measures to inform the public about the services and professional responsibilities of the profession and the duties of the College and the public's rights under the RHPA.
- 6 Develop, establish and maintain programs, which enact the policies of the College so individuals can exercise their rights under the RHPA.

DATE APPROVED	DATE LAST REVISED
July 30, 2013	January 27, 2021